Dear Associates,

As a global organization, we are on a path to be more inclusive, diverse and transparent. The FY21 mid-year report on Walmart Culture, Diversity and Inclusion, is a testimony of our efforts towards fostering these values across businesses. Ben Hasan, our Chief Diversity Officer, points towards six key highlights that helped achieve this goal. This also strengthens our resolve at IDC to continue driving business with a more inclusive approach. I'd encourage our associates to go through the report and get some valuable insights from our global leaders. This will help us to inculcate a similar sense of diversity and inclusion in IDC too.

Demo day is here! To commemorate Engineer's Day on Sept. 15, 2020 at 10:00 a.m., teams from across IDC will be sharing their stories on tech excellence. This is a platform for our teams to showcase the incredible work we have been doing. Last year, it was a visual delight to see associates flocking at the stalls to get a first-hand experience of the solutions we built. This year too, we can meet the teams at their virtual stalls to experience how we are shaping the future of retail. Personally, I am looking forward to this event and I'm sure you will join in to encourage your colleagues and learn from them.

On the same day, we'll be hosting a **LinkedIn Live** session on the Walmart Global Tech India LinkedIn page at 3:00 p.m. In this session, I will share the hot seat with Rahul Chari, Co-Founder & CTO of PhonePe and Jeyandran Venugopal, CPTO of Flipkart. The conversation will focus on **'Creating and Scaling a Strong Tech Culture'**. Join me there for this insightful discussion and learn from the collective wisdom shared by these tech stalwarts.

At the virtual **ET Ecomm Summit 2020** organised by **The Economic Times**, I spoke about how we are leveraging AI & IoT to enhance our services**.** The focus of my talk was on our continuous innovation to enhance the customer experience and cater to their fast changing demands. To ensure faster discovery of products, understand customer buying behaviour and provide best substitutions for 'out of stock' of products, AI plays a vital role. AI and IoT are playing a decisive role in transforming the retail value chain. In case you missed the session, register here and click on the plenary session tab to watch it now.

Another highlight, from last week's IDC tech stories, is the **Last Mile Delivery** episode from 'Tech at the Forefront' series. It is truly fascinating to see the extent our Global Tech teams innovate, which ensures not only faster and better service but also safety of our customers during such unprecedented times. If you haven't seen it yet, watch the story here.

ET HRWorld carried an incredible feature on us. Sudeep Ralhan, our VP, People, spoke about how using the power of digital, we have transformed the overall learning

experience. We have redefined our learning and development initiatives to ensure continuous growth of our associates even while we are working virtually. Whatever the situation may be, the learning shouldn't stop. I urge our associates to take advantage of opportunities and keep upskilling.

To get updates on global news and initiatives, keep reading the **5&10 weekly** newsletter every Monday. It's now more important than ever that we build a strong sense of community and keep our communication channels open. There are numerous developments taking place across Walmart Global Tech and IDC. Therefore, I strongly recommend you to follow Walmart Global Tech and Walmart Global Tech India pages. Be active at Workplace and stay informed on what's buzzing!

While I'll be back with more exciting updates next week, till then stay safe, remember to take a break and rejuvenate yourself.

Quick links

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IDC

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